

How to develop fleet friendly infrastructure

- » **Have a single point of contact** that the fleet industry can engage with. This should be clearly advertised on the LA website. This will provide a useful contact point for fleets who want to help LAs understand where demand is highest and what charging solutions will work best.

- » **Take advantage of support and funding** made available through the OZEV Local EV Infrastructure (LEVI) scheme, and engage with the LEVI support body (EST, Cenex & PA Consulting), sector trade bodies, Chargepoint Operators (CPOs) and other LAs. This will not just deepen capabilities and fund infrastructure but also help to gather insight and data into where chargepoints are best placed and how they can meet all users' needs. Think about using local fleet forums and surveys to gather feedback. There are also fleet [data resources available from the Association of Fleet Professionals](#), that can help you predict demand, simply reach out to their Admin Centre.

- » **Share and learn from best practice** of how your LA and others are best meeting the needs of all users, including fleets. LAs can look at how they have met the needs of their own fleets and learn how others have deployed infrastructure and created community acceptance for EV charging impacts on local parking.

- » **Set an example.** LA can lead the way by adapting their wider business travel plans as part of a decarbonisation strategy, considering opening up council charging infrastructure to others and facilitating joint engagement between local businesses and Distribution Network Operators (DNOs).

- » **Use tenders effectively** to meet the needs of all user groups, maximise charging uptake and future proof your investment. Some key considerations would be:
- **Accessibility:** catering for disabled users by including PAS1899 standards in your tender where possible.
 - **Software:** consider how chargepoint operators (CPOs) will facilitate roaming (enabling 'EV fuel cards') and contactless payments, as well as the bookability of chargepoints and sharing live data on whether it is in use.
 - **Hardware:** ensure responsibility for ongoing maintenance, upgrades and meeting the new reliability standards for chargepoints are considered in the contract.
 - **Collaboration:** CPOs are often well placed to work with the LA to utilise their local knowledge about where people need charging and what type of charging will be best placed in that location.
- » **Explore innovative solutions** and use 'joined-up' thinking to overcome challenges. Consider solutions like cable gullies for those struggling to access a home chargepoint; facilitate the sharing of infrastructure by bringing interested parties together (for example, bus companies, parking operators and fleet operators); and utilise space cleverly (for example, park and ride sites as accessible charging hubs).
- » **Install signage that clearly shows where chargepoints are located**, whether it is fast or slow, suitable for a van and how long people can stay. Signage of where chargepoints are located will help the LA to promote the good work it is doing and will support the consumer experience of fleets and local users who rely on these chargepoints.



SCAN ME