Headline Sponsor



# BVRLA

### Leasing 24 Broker 24 Conference

### Information for delegates 1<sup>st</sup> October 2024

Eastside Rooms, Birmingham

Supporting Partners



**Wwebfleet** 



Media Partner





### Welcome

It has been just over a year since we last gathered for this event. In that time we have seen a change of government, civil unrest, and another summer of sport where our national teams have fallen just short. Our industry alone is getting to grips with the Zero Emission Vehicle (ZEV) Mandate, changing business models, and the promise of new market entrants at a frequency not seen before.

All these factors influence confidence. Pessimism sees belts tighten, while optimism fuels growth. The leasing broker sector has always shown itself to be resilient in the face of turbulence. This breeds positivity. Our latest Leasing Outlook data shows that the vehicle leasing industry remains hopeful about the UK economy and its immediate future. Business confidence among our sector has seen a steady improvement since 2022.

Growing confidence should not be seen as arrogance or complacency though. Concerns remain over margins and relationships with OEMs, while the ZEV Mandate is changing how – and which – vehicles flow through the supply chain. All this alongside an ever-evolving regulatory backdrop.

Today's agenda covers all that and more. Our expert speakers will look at where the sector is succeeding, the opportunities to leasing broker members in the short- and long-term, and the challenges that we collectively will overcome.

Thank you to our headline sponsor QV Systems plus supporting sponsors, Fleet Procure, Voyc, and Webfleet Solutions. Broker News remains our valued media partner, and please do take the time to visit the stands of our exhibitors throughout the day. The support of these organisations makes this event possible.

Finally, I would like to thank you for taking the time to attend our Conference. I am confident it will be a valuable day.

Gerry Keaney, Chief Executive, BVRLA



Headline Sponsor



Change has been the only constant for everyone in the past few years. Whether the global impacts of COVID-19, economic instability, increased conflict, climate change and the rise of generative Al or the semiconductor supply crisis, consumer duty, variable commission rulings, ZEV mandate and BEV residual value uncertainty affecting us in particular; coping with an onslaught of events has become the new normal.

The waves of change can feel relentless, disruptive and unsettling, but time and time again, the BVRLA broker community has responded to relentless change with relentless innovation, ultimately driving forward our industry and the products offered to our customers.

Events like the BVRLA Leasing Broker Conference offer a respite from the maelstrom and give us all space to celebrate our resilience and, together, prepare for what's coming next! I'm excited to spend a day learning from you all, and hopefully contributing in a small way to our shared success.

Thanks for joining us today and enjoy!

Daniel Layne Founder and CEO QV Systems

# Agenda

09:30 >	Registration: delegates arrive, tea/coffee, networking
10:15 >	Welcome from conference chair Rod Lloyd, lcv group
10:25 >	Introduction from Headline Sponsor Daniel Layne, QV Systems
10:35 >	Session 1: The Regulatory Roadmap for Leasing Brokers – an FCA perspective Costas Pittas, Financial Conduct Authority
11:20 >	SPONSOR: Voyc
11:25 >	Tea/Coffee Break (Affinity 2)
11:55 >	Session 2: Economic Outlook David Smith, The Sunday Times Economic Editor
12:25 >	SPONSOR: Motorcomplete
12:30 >	Session 3: Automotive Aspirations Owen Edwards, Grant Thornton
13:00 >	SPONSOR: leasing.com
13:05 >	Lunch & Networking (Affinity 2)

# Agenda

14:05 >	SPONSOR: Clear Vehicle Data
14:10 >	Session 4: All You Need to Know About Al Chair: Rob Pilkington, Ebbon Group Panel: • Donna Kelly, Nationwide • Dr Richard Whittall, Salford University • Jason Gill, Webfleet • Lethabo Motsoaledi, Voyc • William Richmond-Coggan, Freeths
14:50 >	SPONSOR: Warranty Solutions Group
14:55 >	Session 5: Leasing Broker Look Ahead Chair: Rod Lloyd, lcv group Panel: • Paul Harrison, leasing.com • David Robertson, Leasys • Laura Muir, Fleet Alliance • Lee Jones, Fleet Procure • Luke Mears, VIP Gateway • Toby Poston, BVRLA
15:35 >	Session 6: 353 Charity Short presentation from <b>Tony Lewis</b>
15:55 >	Conference Chair Closing Comments
16:00 - 17:30	Exhibitor Networking (Affinity 2)

#### BVRLA Meeting Rules - UK Competition Law Compliance

All BVRLA meetings and events, including social events, are subject to the application of competition law and therefore must be conducted in compliance with competition law. Any business information which is sensitive or strategically useful must not be discussed, including any reference to pricing, margins, discounts, trading terms, use of third-party suppliers or market share. Members are reminded that failure to comply with competition law may bring with it serious consequences for them as individuals and their companies. Such consequences include heavy fines and, in certain cases, the imposition of criminal penalties and sentences.

### Delegates

Adam Bracegirdle Smartfish Group Ltd

Adam Correa Dreamlease Ltd

Adam Cunliffe XLCR Vehicle Management Ltd

Adam Diggins Select Contracts UK Ltd

Adam Nash Alphabet (GB) Ltd

Adam Whiteley Synergy Automotive Ltd

Adrianne Floyd Bluepoppy Vehicle Solutions Limited

Alan Carreras Frontline Leasing and Fleet Management Ltd

Alex Bates Alpha Contracts Leasing Ltd

Alex Harris 4 Wheels UK Ltd

Alex Woodcock XLCR Vehicle Management Ltd

Alistair Murray Car Hire (Day of Swansea) Ltd

Amanda Brandon BVRLA

Amit Patel AFL (Fleet Management) Ltd

Andrew Beale OVL Group Ltd

Andrew Paterson Leaseloco Ltd.

Andy Bruce Fleet Alliance Limited

Andy Clee V4B Ltd

Andy Hook AutoLyne Limited

Andy Short CLM Fleet Management

Ashley Lyne AutoLyne Limited Ashton MacMahon Acorn Group Ltd

Barry Anderson Select Contracts UK Ltd

Beckie Crosbie Arval UK Ltd

Ben Faulkner Santander Consumer (UK) Plc

Ben Metcalfe XLCR Vehicle Management Ltd

Ben Scandrett Advanced Vehicle Contracts Ltd

Ben Taylor Select Contracts UK Ltd

Brad Challen Clear Vehicle Data

Bryan Ogley Decidebloom Limited

Calum Macpherson Leasys UK Ltd

Cameron Hamblin Autohorn Fleet Services Ltd

Carl Cumbo Adept Vehicle Solutions Ltd

Carl Sandalls PHVC Ltd

Carl Smith Van Monkey Ltd

Carmel Rouse National Fleet Services Ltd

Charlotte Plumb BVRLA

Chris Leather-Barrow Lookers Leasing Ltd

Chris Melville Acorn Group Ltd

Chris Mobley Drivespeed Leasing Ltd

Chris Platt Dynasty Partners Limited

Chris Rouse National Fleet Services Ltd

Chris Swallow Mitsubishi HC Capital UK PLC Christine Roberts V4B Ltd

Christopher McMahon Automotive Scotland Ltd

Claire Green Bluepoppy Vehicle Solutions Limited

Costas Pittas Financial Conduct Authority

Craig McMeekin Plan (NW) Ltd

Damian Bailey Leasing.com Group Ltd

Dan Ameghino Vanology (Birmingham) Limited

Daniel Farrow XLCR Vehicle Management Ltd

Daniel Irwin CA Auto Finance UK Ltd

Daniel Layne QV Systems

Darren Godbert UK Carline Ltd

Darren Nash Planet Leasing Ltd

Dave Rainer Crusader Vehicles Ltd

David Ackers CLM Fleet Management Ltd

David Aspinall Swansway Garages Limited

David Bates Leasys UK Ltd

David Bradbury Finance One Limited

David Godfrey Mobilize Lease & Co UK Limited

David Jenkins Willow Leasing Limited

David Morley Plan (NW) Ltd

David Palmer M W Vehicle Contracts Ltd David Smith The Sunday Times

David Watkins-Smith LeasePlan UK Ltd

Debbie Wallace ZIGUP Plc

Deborah Clark Alphabet (GB) Ltd

Debra Flint Reliance Garage (Ryedale) Ltd

Donna Kelly Nationwide Vehicle Contracts Ltd

Dr Richard Whittall Salford University

Duncan Green Drivalia Lease UK Ltd

Duncan Stocks Rivervale Cars Ltd

Eelco Bouwhuis Imagin Studio

Eleanor Chalmers Harmoto Vehicle Leasing Limited

Elisha Pople Rivervale Cars Ltd

Emily Hall Reliance Garage (Ryedale) Ltd

Emma Airey Dreamlease Ltd

Fawn Entwistle Dynasty Partners Limited

Faye Swales ALD Automotive

Frank Askew Reliance Garage (Ryedale) Ltd

Frazer Longmuir Custom Vehicle Contracts Limited

Gareth Bottomley RBA Network Limited

Gareth Danso International Car Rental Ltd

Gareth Roberts Central Contracts (SOT) Ltd

### Delegates

Garry Harrison-Lea GHL Finance Ltd

Garry Winckley Fleet Assist Ltd

Gary Davolls Regal (South) Ltd

Gary Dawes Concept Automotive Ltd

Gary Rose Planet Leasing Ltd

Gavin Yeomans M W Vehicle Contracts Ltd

Geeta Badhan Central (UK) Vehicle Leasing Ltd

Geoff Cockerill Select Contracts UK Ltd

Georgina Dalton-Nicks Arval UK Ltd

Gerry Keaney BVRLA

Glyn Holmes Decidebloom Limited

Graham Conway Select Contracts UK Ltd

Graham Lesslie GoFor Finance Limited

Graham McCarthy Custom Vehicle Contracts Limited

Graham Prince Clear Vehicle Data

Greg Theaker BVRLA

Hamel Patel Frontline Leasing and Fleet Management Ltd

Hannah-Louise Kirkpatrick Harmoto Vehicle Leasing Limited

Harry Madan BVRLA

Harry Maguire Decidebloom Limited

Harry Peace Alphabet (GB) Ltd Hayleigh Morris BVRLA

Hayley Dudley Lloyds Banking Group

Hayley Kirby Toyota (GB) Plc

Hollie Crumlish Alphabet (GB) Ltd

Holly Barnes Toyota (GB) Plc

lan Ball Tilsun Leasing Ltd

lan MacGillivray Lookers Motor Group Ltd

lan Wright Trio Leasing Ltd

Isabel Edwards Mitsubishi HC Capital UK PLC

Jake Jelleyman LetsLease Car Leasing Ltd

James McNeil Ready2Lease Ltd

James Russell Leasys UK Ltd

James Wyatt Webfleet Solutions Sales B.V. UK

<mark>Janet Jackson</mark> Leasys UK Ltd

Jason Fennessey Amber Car Leasing Ltd

**Jason Gill** Webfleet

**Jeff Whitcombe** BCF Wessex

<mark>Jeni Ambrose</mark> Bingham Motor Co. Ltd

Jessie Westall Novuna Vehicle Solutions (Trowbridge)

<mark>Jo Fletcher</mark> Mitsubishi HC Capital UK PLC

<mark>Jo Rowe</mark> Arval UK Ltd

<mark>Joanna Ross</mark> Toyota (GB) Plc John Lawrence CLM Fleet Management Ltd

John Lay Voyc

John Peterson Rivervale Cars Ltd

John Wilmot Leaseloco Ltd.

drivvn Ltd

<mark>Jonathan Smith</mark> Select Contracts UK Ltd

Keith Hawes Nationwide Vehicle Contracts Ltd

Kelly Marshall Marshall Management Services Ltd

Kevin Smith Lex Autolease Ltd

Kirsty Cunningham Drivespeed Leasing Ltd

Kym Slade Mitsubishi HC Capital UK PLC

Lance Maciulskas Leasing.com Group Ltd

Laura Muir Fleet Alliance

Lauren Green AMT Specialist Cars Ltd

Lee Duerden XLCR Vehicle Management Ltd

Lee Jones Fleet Procure

Lee Wright Adept Vehicle Solutions Ltd

Leo Stansfield Decidebloom Limited

Lethabo Motsoaledi Voyc

Louis Parker Acorn Group Ltd

Lucy Wilkinson Santander Consumer (UK) Plc

<mark>Luke Mears</mark> VIP Gateway Lynette Randall Alpha Contracts Leasing Ltd

Maduka Tuduwage Voyc

Maria Lisi Automotive Scotland Ltd

Mark Bell Toyota (GB) Plc

Mark Poole Acorn Group Ltd

Mark Pow BVRLA

Mark Scott Concept Automotive Ltd

Mark Smith ALD Automotive (Emersons Green)

Martin Bradbury Midlands Car & Van Leasing Ltd

Martin Cariven CA Auto Finance UK Ltd

Martin Goodwin Listers Group Limited

Martin Robinson MJR Cheshire Ltd

Martin Wedge OVL Group Ltd

Martin Wilson Balgores Leasing Ltd

Matt Woodward Carparison Ltd

Matthew Bailey XLCR Vehicle Management Ltd

Matthew Rothwell TC Harrison 1960 Limited

Max Goldsmith Epyx Ltd

Michael Fazal Leasing.com Group Ltd

Mike Johnston Fleet Assist Ltd

Mike Lloyd Central Contracts (SOT) Ltd

Mike Smith Online Motor Group Ltd

### Delegates

Mike Tams Veroandi Ltd

Mike Thompson LeasePlan UK Ltd

Nathan Ridings GB Car Loans Limited

Neal Page Horizon Vehicle Leasing Ltd

Nick Hill Mitsubishi HC Capital UK PLC

Nick Stableford Midlands Car & Van Leasing Ltd

Nickie Conde Arval UK Ltd

Nigel Kerr Fleetdrive Management Ltd

Nigel Unsworth NBU Consulting Ltd

Nigel Williams Newgate Motoring Solutions Ltd

Nikos Kotrozos Fleet Assist Ltd

Nirpal Saraon drivvn Ltd

Nisha Chauhan Radius Vehicle Solutions Ltd

Oliver Weston Radius Vehicle Solutions Ltd

Owen Edwards Grant Thornton

Pascal Beevor Horizon Vehicle Leasing Ltd

Patrick Fagan AFL (Fleet Management) Ltd

Patrick MacAdam XLCR Vehicle Management Ltd

Paul Bennett 4 Wheels UK Ltd

Paul Bulloch Concept Automotive Ltd

Paul Fletcher Radius Vehicle Solutions Ltd

Paul Griffiths Every Vehicle Lease Ltd Paul Harrison Leasing.com Group Ltd

Paul Huxford PHVC Ltd

Paul Watts Barnes Bluepoppy Vehicle Solutions Limited

Phil Garthside BVRLA

Phil Slyfield Balgores Leasing Ltd

Philippe Johnson Jet Vehicle Finance Ltd

<mark>Rachael Day</mark> Alphabet (GB) Ltd

Richard Chadwick Alphabet (GB) Ltd

Richard Wilson Greenarc Vehicles Limited

Rob Marshall Marshall Management Services Ltd

Rob Pilkington Ebbon Group

Rob Pronk Voyc

Rod Lloyd the lcv group

Russell Thoms FTS Group Limited

Sam Harkness Greenfleets Ltd

Sam Tunstall Lex Autolease Ltd

Samantha Goodwin Nationwide Vehicle Contracts Ltd

Sarah Franklin Clear Vehicle Data

Sarah Johnson LeasePlan UK Ltd

Scott Allen OVL Group Ltd

Scott Jenkins Autohorn Fleet Services Ltd

Scott Norville Silverstone Leasing Scott Thomas Central (UK) Vehicle Leasing Ltd

Seb Goldsmith drivvn Ltd

Serina Patel Arval UK Ltd

Shaheda Begum VIP Gateway Limited

Sharon Wright Toyota (GB) Plc

Shashi Maharaj BVRLA

Shelley Richardson-Mariconda Lex Autolease Ltd

Simon Challinor UK Carline Ltd

Simon Fuller Rivervale Cars Ltd

Simon Leake Drivalia Lease UK Ltd

Sophie Quinn Vanology (Birmingham) Limited

Spencer Blake Wessex Fleet Solutions Ltd

Stephen Greenstreet Greenfleets Ltd

Stephen Hussey Advanced Vehicle Contracts Ltd

Stephen Johnston Horsepower Leasing Ltd

Steve Tongue Select Contracts UK Ltd

Steve Waldron Decidebloom Limited

Steven Barker B&B Vehicle Contracts Ltd

Steven Kearney Vanology (Birmingham) Limited

Stuart Adam Vavoom Vehicle Management Limited

Stuart Conway Radius Vehicle Solutions Ltd

Tess Warn BVRLA Thom Groot The Electric Car Scheme Holdings Ltd

Thomas McLennan BVRLA

Thomas Ryan International Car Rental Ltd

Thomas Sheeran LeasePlan UK Ltd

Thomas Webb Santander Consumer (UK) Plc

Tim Hudson Clear Vehicle Data

Toby Pawson Concept Automotive Ltd

Toby Poston BVRLA

Tony Dent B&B Vehicle Contracts Ltd

Tony Lewis 353 Charity

Tracey Whalley XLCR Vehicle Management Ltd

Vince Pemberton Rivervale Cars Ltd

Vincent St Claire Fleet Assist Ltd

Vix Billing Lookers Motor Group Ltd

Wendy Johnson Jet Vehicle Finance Ltd

Will Chapman International Car Rental Ltd

Will Faulkner Leap Vehicle Leasing Limited

Will Voisey Synergy Automotive Ltd

William Chamberlain Lek

William Richmond-Coggan Freeths

Zoe Field Crownhawk Properties Limited

### Partners





#### **Headline Sponsor**

#### QV Systems - www.qv.systems

QV Systems was founded in 2011 on a mission to revolutionise leasing software with our insightful people and explorative spirit. Accelerate, our robust and innovative end-to-end platform serves customers from new-start brokers to FN50 funders with cloud-native CRM, CPQ, order management, terms management, in-life management and a host of integrations to best-in-class solutions. With automation, configuration and scalability, we work with our customers to reduce manual effort and free your team to provide market-leading customer experiences.

#### **Media Partner**

#### Broker News - www.brokernews.co.uk

The essential website for BVRLA leasing brokers, providing exclusive news, insight and features on the broker sector. A resources section provides downloadable content for broker websites. Broker News is the official media partner of the BVRLA Leasing Broker Conference.

#### Supporting Sponsors

#### Fleet Procure - www.fleetprocure.com

Founded in 2017, Fleet Procure was designed to increase efficiencies and accuracies in the Leasing industry, initially and primarily for Brokers and Dealers.

Fleet Procure believe in making the procurement and order management a simple process, using the latest technologies. Seeing the many different methods of procurement in the market, and not seeing one common industry specific software available, Fleet Procure saw a gap in the market to provide this software to bring about the necessary efficiencies in an otherwise labouring process, to assist growth in many businesses.

Working with Broker, Dealer, Finance Company and OEM Partners, Fleet Procure is a software built by industry people who have lived the day to day and understand the exact requirements. Offering a multitude of different solutions to the market for different entities means Fleet Procure can standardise an efficient way of working for hundreds of different Partners.



### Partners

### **Wwebfleet**



Webfleet Solutions - www.webfleet.com

Webfleet is Bridgestone's globally trusted fleet management solution. Over 60,000 businesses across the world use it to improve fleet efficiency, support drivers, boost safety, stay compliant and work more sustainably. For more than 25 years it has been empowering fleet managers with datadriven insights that help them optimise their operations.

Webfleet embraces Bridgestone Mobility Solutions' mission to move the world towards a sustainable future with data-driven mobility solutions and contributes towards the delivery of The Bridgestone E8 Commitment. This broad, global corporate commitment clearly defines the value Bridgestone is promising to deliver to society, customers and future generations in eight focus areas; Energy, Ecology, Efficiency, Extension, Economy, Emotion, Ease and Empowerment. These provide a compass to guide strategic priorities, decision making and actions throughout every area of the business.

#### Voyc - www.voyc.ai

At Voyc, we provide sophisticated AI-powered conversation intelligence and call quality monitoring software expertly tailored for the UK Motor Finance sector. Relied upon by over 80 finance firms and having processed 50 million calls, Voyc ensures that 100% of your customer conversations are monitored, giving you peace of mind knowing that your agents are FCA compliant and your customers are happy.

Our mission at Voyc is to help you handle every customer interaction with consistency and care. Voyc transforms your data into actionable insights, helping you deliver good customer outcomes while improving sales performance. With best-in-class reporting, unmatched accuracy, and a user-friendly design, we make it easy for you to demonstrate improvements in customer management and meet regulatory expectations.

# **Exhibitors**



drivvn



CLM has over 40 years of experience in managing fleets of cars and commercial vehicles on behalf of our corporate customers.

As fleet management specialists, we exist to run our clients fleet more efficiently to free up time and save them money. We happen to think we excel at what we do and, with a retention rate of over 94%, our clients agree with us.

Our customers like how we deliver real and measurable cost savings through solutions such as competitive tendering and pay-as-you-go maintenance. We bring flexibility to their car policies to ensure that drivers are given the best possible support.

#### Drivvn - www.drivvn.com

Recognised for the strength of its automotive digital retail proposition, drivvn launched as a standalone agency on 1 August 2020. Originally part of Summit Media, drivvn today compliments The Continuity Company suite of businesses as a wholly owned subsidiary of the TCC group.

Building upon its heritage in e-commerce optimisation and retailing excellence, drivvn continues to innovate, supporting organisations wanting to accelerate online sales by empowering customer journeys with products and wraparound consultative services.

#### Clear Vehicle Data - www.clearvehicledata.com

CVD's Team led by Tim Hudson and Graham Prince who between them have over 50 years working in the Broker sector on both sides of the table, Tim having worked for LeasePlan and Lex, Graham having founded, developed and sold his own Broker business.

The BVRLA conference has come at a great time for us as we have been expanding our customer base in the Broker Sector with our Images and Data products. The CVD team that include Brad Challen and Sarah Franklin, are excited about meeting with our customers and prospects at the conference.

CVD has powered websites, dealer systems and the wider automotive world with vehicle & provenance data, images, and cost of ownership tools since 2013, supporting a broad range of customers engaged in the automotive ecosystem by delivering value for money, agnostic and flexible products and services.

Warranty Solutions Group - www.warrantysolutionsgroup.co.uk

Warranty Solutions Group Ltd (WSG) is a multi-award-winning provider of automotive warranties and after-sales support, specialising in tailored solutions, which are ideal for leasing companies. With a deep understanding of the leasing industry, WSG offers bespoke warranty programs designed to enhance the customer experience while protecting leasing companies from costly repairs and vehicle downtime.

Our comprehensive offerings include extended warranties, mechanical breakdown cover, and tailored maintenance plans, ensuring that lessees enjoy a hassle-free driving experience. WSG's industry-leading aftersales support includes fast claims processing and access to an extensive network of authorised repair centres, providing leasing companies with the confidence that their fleets are in expert hands.





# Exhibitors

# leasing

### LEASYS

///. motorcomplete

#### Leasing.com - www.leasing.com

Leasing.com invented car leasing comparison in the UK. For more than 20 years, Leasing.com has been helping drivers get behind the wheel of their dream car.

Leasing.com pull together millions of leasing deals from the UK's most trusted brokers, motor manufacturers, funders and franchised dealers, so you can compare prices easily and transparently. We have full market coverage, so our users can compare deals from every funder.

#### Leasys - www.leasys.com

Leasys specialises in multi-brand operational leasing, offering a wide range of tailored mobility services, from short, medium, and long-term rentals to vehicle management solutions, for private individuals and businesses. Leasys vision is to shape the future of mobility by offering sustainable, innovative, and tailored solutions designed around its customers for a best-in-class experience, providing expert, dedicated consultation, and personal customer care.

A UK FN50 top 10 company, with an initial managed fleet of 890,000 vehicles across eleven European countries, Leasys is ranked fourth on the European market and has established a strong reputation based on understand and responding to its customers' needs and providing highly competitive terms across its award-winning range of cars and vans.

#### Motorcomplete - www.motorcomplete.co.uk

MotorComplete is an all-in-one broker platform. Everything you need to grow your leasing brokerage online in one suite of integrated tools. Beautiful websites and full customer lifecycle management, automation and partner integrations, engineered by a team of leading industry experts in collaboration with an ever growing community of over 50 brokers.

# **Speakers**



#### Andy Short

#### CLM Fleet Management

Andy joined CLM in 2015 and is a resultsfocused commercial leader experienced in strategy development and delivery, team leadership, operations management, business development and customer satisfaction. Andy has many years' experience gained in a variety of motor industry roles, with the Bank of Scotland, Masterlease and the RAC.



#### Anthony Lewis

#### Stellantis

Tony Lewis, following University Tony attended The Royal Military Academy Sandhurst as an officer in the RCT, and then followed a 35 year career in the Automotive industry, primarily in the LCV sector with Ford, LDV, Nissan, Infiniti, Jardine VW, WestWay Nissan and currently Stellantis as the LCV Business Development Director in the global Pro-One team.



#### Costas Pittas

FCA

Costas is one of the FCA's Heads of Consumer Finance Supervision. He joined the FCA in 2014 and has spent the last 10 years leading teams responsible for regulating various consumer finance portfolios and mortgage firms. His Department supervises the motor finance and retail finance markets and also runs cross-market supervisory projects. An Australian-qualified lawyer, Costas has worked in regulation for around 22 years, serving in a range of investigation/ enforcement and supervision roles. Costas has previously worked at the Australian Securities and Investments Commission, the Financial Services Authority, KPMG and Ofcom.



### Daniel Layne

#### Founder & CEO, QV Systems

With 24 years in the industry, Daniel has designed and implemented some of the largest-scale automotive finance systems, as well as spending time in leasing, telematics and auction/logistics companies. He launched QV Systems in 2015 with the aim of bringing the benefits of SaaS to the automotive finance vertical for both brokers and funders. He is married with three children and his interests include law, regulation, the future of technology, cycling and travel.

### David Smith

#### The Sunday Times

David Smith has been economics editor of The Sunday Times since 1989. He is also an assistant editor and policy adviser. He has won a number of awards, including the Harold Wincott award for Senior Financial Journalist of the Year (2004). He is a regular contributor to the CBI's Business Voice. Before joining The Sunday Times, he worked for The Times, Financial Weekly, Now! Magazine, the Henley Centre for Forecasting and Lloyds Bank. Smith is the author of several books, including The Rise and Fall of Monetarism, From Boom to Bust, Eurofutures, Will Europe Work?, Free Lunch: Easily Digestible Economics and The Dragon & the Elephant: China, India and the New World Order. The Age of Instability, about the banking crisis and the global recession, was published in March 2010.

#### Donna Kelly

#### Nationwide

Donna Kelly is the Digital Marketing Manager at Nationwide Vehicle Contracts. She has over 15 years of experience in the industry, with a background in broadcast media, working for the BBC and ITV. Donna specialises in search technologies, AI, and digital innovation, and holds a CIM Specialist Award in AI Marketing.

# **Speakers**



#### Jason Gill

Webfleet

Jason is the Strategic Partnerships Director at Webfleet, part of Bridgestone Mobility Solutions, where he oversees strategic partnerships across the UK and Ireland. With deep expertise in telematics, vehicle leasing, and fleet management, Jason has held pivotal roles at Michelin Connected Fleet, Lex Autolease, Fleet Logistics, Epyx, Halfords, and Arval. His skill set encompasses client relations, international sales, and market expansion, with a focus on delivering innovative, data-driven solutions. Passionate about technology and sustainability, Jason is committed to transforming the mobility sector and shaping the future of fleet management.



#### Laura Muir

#### Fleet Alliance

Laura Muir is the Head of Appointed Representative and Partner at Fleet Alliance, where she has led the team since 2016. With extensive expertise in fleet management and business partnerships, Laura plays a pivotal role in supporting partners and Appointed Representatives within the company. Fleet Alliance's partner division, established in 2002, benefits from a highly skilled team, delivering comprehensive solutions to help vehicle leasing businesses to grow. Laura is passionate about creating value for partners and is open to exploring new collaborations to drive mutual success.



#### Lee Jones

#### **Fleet Procure**

Lee Jones is the founder and Managing Director of Fleet Procure. He has been in the automotive industry for 21 years which included founding and selling a leasing broker business. Having founded Fleet Procure in 2017 initially to develop a procurement portal for that business, he quickly found other leasing broker businesses keen to also use the portal having faced the same challenges. With over 200 BVRLA members now using the portal plus some of the major leasing companies, he is enthusiastic about using technology to drive efficiencies in the industry.



#### Lethabo Motsoaledi

#### CoFounder, Voyc

Lethabo Motsoaledi is the Co-Founder and CTO of Voyc, a company that provides compliance monitoring software to ensure that regulated firms consistently handle interactions with care. Voyc serves clients in the UK, US, and South Africa. Voyc's advanced AI and Machine Learning technologies have helped firms monitor compliance in over 48 million customer interactions.

Recognised in 2023 as a Forbes 30 Under 30 Europe honouree in Technology, Lethabo has also been acknowledged by Forbes Africa, Financial Times' Sifted magazine, and more. She holds a degree in Geomatics Engineering from UCT and has received numerous academic awards including a Mandela Rhodes Scholarship.

#### Luke Mears

VIP Gateway

Luke Mears is the founder and Managing Director of VIP Gateway. Luke has scaled VIP Gateway from the ground up and despite the challenges, experienced significant growth at a strong rate within the leasing market. The key to VIP Gateway's success are based on a number of values that operate purely based on team culture and people, outstanding service at a high level across every area, data driven analytics and attention to detail.



### Owen Edwards

#### Grant Thornton

Owen is a member of the Grant Thornton Automotive Advisory practice, with responsibility for Automotive Retail Business Consulting. He worked for seven years at Inchcape Plc, the world's largest independent motor retailer and distributor. For four years, he was the Director of Business Development, undertaking acquisitions and focusing on the strategic positioning of the business across the globe. Prior to this, as Group Strategy Manager, his projects included introducing new brands into emerging markets, restructuring a number of the groups overseas underperforming operations, and compiling the group's fiveyear strategy plan.

# **Speakers**



#### **Richard Whittall**

#### Salford University

Dr Richard Whittle holds a fellowship in Al and Human Behaviour at the University of Salford and a visiting fellowship in Al preparedness at University College London. Richard's research is published in world leading journals such as Public Administration, and Work, Employment and Society, his last book examined the impact of algorithmic decision making on economy and society. Dr Whittle has received research funding from numerous prestigious sources including UKRI and the ESRC as well as a CAPE fellowship hosted in the Institute of Innovation and Public Purpose at UCL.



#### **Rob Pilkington**

#### Ebbon Group

Rob is joint CEO of the Ebbon Group. His primary focus is on longer-term growth opportunities for the group and building a great enterprise culture. He was a founder of the initial Ebbon business.

Originally a Computer Scientist, he joined an automotive graduate training programme in 1995 and has been in the automotive sector ever since. He was instrumental in setting up the Ebbon Intelligence business and outside work has been studying Artificial Intelligence for many years, both at a mathematical and practical level. He is deeply interested in genuinely practical and ethical applications of A.I. technologies for business.



### Rod Lloyd

Rod Lloyd is the CEO of the lcv group, one of the UK's leading providers of commercial vehicles based in South Wales. He has been an active member of the BVRLA's Leasing Broker committee since 2017, taking on the position of Chair in 2023. The move also saw him join the association's Committee of Management. He purchased the lcv group in 2006 (then Low Cost Vans) and has developed relationships with major OEMS to allow lcv to sell, lease and contract hire commercial vehicles to businesses in the UK. In 2022, Rod oversaw the lcv group's acquisition of TR Fleet to expand the companies offering into bespoke fleet services. Away from the boardroom, Rod is a keen sportsman, having played rugby union until the age of 45 and being a lifetime supporter of Swansea City AFC.

#### Shashi Maharaj

#### Legal and Membership Director, BVRLA

Shashi joined the BVRLA in May 2020 as legal and membership director, responsible for the association's governance, compliance and membership functions. As the former BMW Financial Services head of strategy, he has spent more than 20 years with BMW in a variety of senior legal, strategy and compliance roles.



#### William Richmond-Coggan Freeths

Will Richmond-Coggan is a partner at top 50 law firm Freeths LLP, specialising exclusively in data, Al and information law. He heads the firm's data and information law disputes team and is regularly instructed in large scale data breach litigation. He also supports a wide-range of clients with strategic data, Al and other technology related issues. Those clients range in size from start ups to multinationals, primarily in the manufacturing, retail and automotive sectors. Will is currently ranked as a Next Generation Partner by Legal 500 who describe him as 'excellent on data law issues' and 'very knowledgeable'.

### ANNUAL DINNER 20251 NEW VENUE, NEW VENUE, NEW AMBITIONS

In 2025, we're bringing the celebration to the prestigious JW Marriott Grosvenor House Hotel, allowing for a fresh and bold take on the evening's festivities. Expect creativity, innovation, and an unforgettable atmosphere!

### Join Us

Don't miss your chance to be part of an extraordinary night.



Scan here to find out more & book now

Date: Wednesday 5<sup>th</sup> March 2025

Venue: JW Marriott Grosvenor House Hotel, Park Lane, London

Time:

18:30hrs - 01:00hrs



**GROSVENOR HOUSE** 



British Vehicle Rental & Leasing Association River Lodge Badminton Court Amersham Buckinghamshire HP7 0DD

01494 434747 **bvrla.co.uk** 

